NEOGOV PERFORM: SHERIFFS & CAPITOL POLICE SUPERVISOR USER GUIDE



Division of Human Resources DOA.performancedev@hr.ri.gov



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Before You Use This Guide

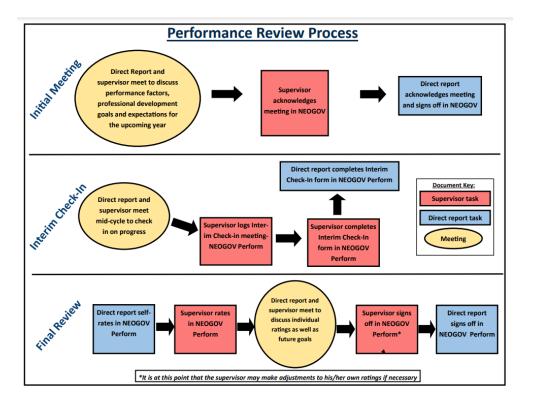
Performance Development in HR may need to send you an activation link to activate your account if you have <u>never</u> used the NEOGOV system. Once activated, you may log into your Perform account and complete any assigned tasks. (*IF YOU COMPLETED YOUR OWN ONBOARDING EXPERIENCE IN NEOGOV ONBOARD, OR PARTICIPATED IN THE PERFORMANCE DEVELOPMENT PROGRAM IN THE PAST, OR USE OTHER MODULES IN THE SYSTEM, YOUR ACCOUNT IS ALREADY ACTIVE)*

OVERVIEW

The Evaluation

The Rhode Island Division of Sheriffs and Capitol Police evaluation process is an annual cycle. The evaluation is a periodic appraisal of the employee's performance by his/her supervisor. It's an opportunity to assess progress, praise his/her accomplishments, and collaborate on goals to improve performance and help achieve the division's objectives.

The Process



The first *required* step for you, the supervisor, is at the very beginning of the cycle- when you will meet with your direct report(s). You will receive an email notification of when it is time for you to do so.

- At this meeting, you will discuss the evaluation criteria you will be rating him/her on at the end of the cycle (expectations), and a discussion about the employee's career goals and what steps s/he can start taking, in terms of annual goals and professional development to get there.
- Once you have met, you will need to (1) acknowledge the meeting in NeoGov. (Your direct report will do the same) and then (2) enter any content related to goals, professional development, extra duty, etc.
- The second step for you is the "interim check-in" meeting and report. During this meeting, you and your direct report will discuss progress related to performance factors and other professional development activities.
- The final required step is the end-of-cycle review which includes a meeting to discuss your ratings, the direct report's self-ratings and professional development accomplishments.



TIP!

You can always return to your dashboard by clicking on the **NEOGOV** logo in the top left corner of the screen.

GETTING STARTED – LOGIN

To log into Perform, go to: <u>https://login.neogov.com/</u>

Enter your *username and password then click Log In:

*Your username is your work/state-issued email address; your password is whatever you created when you initially created your NEOGOV account.

If a password reset is required, click the "Forgot your username or password?" link. After entering the required information, an email will be sent to the email address in your profile containing a hyperlink to set a new password. If you do not receive an email with password reset link, please check your "Junk Email" folder. If it is not there, contact the Performance Development Unit in HR at:

<u>doa.performancedev@hr.ri.gov</u> as your account may need to be activated.

NEOGOV	
Username	
1	
Password	
All fields are required	
Log In	
Forgot your username or password?	

Usemai	ne	
Email		
First Na	me	
Last Na	me	
What's	3 + 57	



Within every evaluation there is a "Notes & Attachments" section at the bottom which has a link to this *User Guide* and the rating scale definitions for each performance factor you are rating the employee

TIP!





Acknowledging the Initial Meeting and Adding Content

Acknowledging the Initial Meeting

1. Once logged-in click on "Performance" in the side menu:

NEOGOV B Dashbo	ard V Q Search	
TJ (TRACY JOINSON HUMAN RESOURCES ANALYST III (GENERAL) DEPARTMENT OF ADMINISTRATION MV. Profile	Dashboard My Onboarding	
A Dashboard		People <u>View Team</u>
三 Tasks ᅇ 品 People	My Tasks <u>View All Tasks (100+)</u>	MY MANAGER
Ψ Performance	OVERALL STATUS	JW JENNIFER WILSON
E Recruiting	116	MY DIRECT REPORTS
Reports	Overdue	HH HRTest2 HRTest2 254 Overdue Tasks
Settings		SS Sansa Stark 254 Overdue Tasks
	TASKS	NA NEOGOV Admin 116 Overdue Tasks
		TS Tracy Test Supervisor 10verdue Task
	ONBOARD . FORM	NN newhire3 newhire3 0 Overdue Tasks
	EM Sign off A Due 09/09/20 For EDM	TT Tracy Test Employee O Overdue Tasks

2. From the "My Tasks" section of your dashboard click on "Meeting to Discuss Review & Expectations":

	NEOGOV 👪	Dashboard	$I \lor Q$ Search					Give Feedback	T TRACY JOINSON V
HU	TRACY JOINSON MAN RESOURCES ANALYST III (GENERAL)		Performance Overview My Evaluations	My Team's Evaluations					í
DEP	RTMENT OF ADMINISTRATION My Profile	N	1y Tasks			ф Му	Feam's Evaluati	ons	View all
f	Dashboard					ACTIVE EVA	LUATIONS		
:=	Tasks 🚥		GENERAL		Due Tuesday	0	1	0	1
8	People	C		rmance Development Plan 2023 Performance Develop	oment Plan	Draft	Before Ratings	Rating	Approval
Ÿ	Performance					OVERDUE T	ASKS ations in <u>all statuses</u> v	,	
Ē	Recruiting								
.ul ©	Reports						1 Overdue		Approve and Sign (f)
						ALL OV	ERDUE TASKS (1)		
							nd Sign 2022 Perfo st Supervisor • 202		Due 12/18/22 Development Plan
						PE Perfo	orm Links		

2. On the next screen, click on "Go to Task":

Dashboard Employees	Performance Evaluations $ \lor $ $$ Library $ \lor $ Positions $ \lor $	Administrative \lor Reports \lor	± + €					
TT TRACY TEST EMPLOYEE	Due Date: Sun. Dec. 31, 2023 Z	tt ∨ (ĵ) Pause	S Cancel					
Position: 2nd Test Position Department: DEPARTMENT OF ADMINISTRATION	EVALUATION DETAILS Current Status: Before Ratings Type: Periodic 🖉 Evaluation Program: Crystal's Sheriff Sandl	SCORES OVERALL RATING Pending	EMPLOYEE DETAILS Position: 2nd Test Position Department: DEPARTMENT OF ADMINISTRATION Division: Human Resources					
View Org Chart	0		0					
Manager(s)	Content Process P GOAL SECTION COMPLETION RATE (3 LEVE Goals, Professional Developm	LS) nent, Additional Duties/Assignmen	ts					
	Items Des	cription	Progress					
	Items Description Progress							
	□ NARRATIVE SECTION TEXT ONLY ①							

3. A fly-out will appear; enter any comments you would like to note and then click, "Complete Task":

l	NEOGOV 🧧 Peri	form 🗸		Task Detail	Cancel Complete Task		
	Dashboard Employees	s Performance Evaluation	s 🗸 Library 🗸 Position	ns 🗸 Administrati	ve 🗸 🛛 Reports		
I	My Tasks <u>view all</u> >					Title Meeting to Discuss Review & Expecte	ations
	1 Total	O Rating	O Approve And Sign	O Sign		Related to Performance A	Appraisal
1	nide table 🧄				Due Date 10/24/2023		
						Comments	
					For Employee	We met 1/12/24	
	Q Search				Q Search		
	Meeting to Discuss R	eview & Expectations			Tracy Test Emp		
	(

Once this is done, the task is removed from the "**Current**" task section of your dashboard and immediately replaced with the "Add Goals" task.

Entering Content - Goals, Professional Development, Additional Duty/Assignments

1. There are two possibilities for entering the content, if you are doing so immediately after acknowledging the meeting, you will see the "Add Content" box from within the employee's performance review:

	Goals, Protessional De	Description	Progress	
	♥ GOAL SECTION I COMPLETION RA	TE (3 LEVELS) velopment, Additional Duties/Ass	ignmonte	
ager(s)	Content Process			
View Org Chart		0	0	
ADMINISTRATION	Evaluation riogram. Crystars Sherr	Senti	Division: Human Resources	
Department: DEPARTMENT OF	Type: Periodic Z Evaluation Program: Crystal's Sheri	Pending	Department: DEPARTMENT OF ADMINISTRATION	
2nd Test Position	Current Status: Before Ratings	OVERALL RATING	Position: 2nd Test Position	
Position:	EVALUATION DETAILS	SCORES	EMPLOYEE DETAILS	
ACY TEST EMPLOYEE				
	Add Content	Print V II Pause		
тт	Due Date: Sun. Dec. 31, 2023 🧷			
	Performance Appraisal Z			

Alternatively, if you acknowledged the meeting previously and are returning to NeoGov, you will see the task ("Enter any Goals...") on your "Performance" dashboard in the "My Tasks" box. Select the task on your dashboard:

NEOGOV 📷 Da	shboard V Q Search	
 ▲ Dashboard Ξ Tasks ⁽¹⁾ ▲ People 	Overview My Evaluations My Team's Evaluations	
Performance Training	My Tasks	My Current Evaluation My Evaluations
🗒 Recruiting 합 Onboard	EVALUATION Due Tomorrow	2023 Performance Development Plan Due Sunday, December 31, 2023
Reports	TE Enter any Goals, Professional Development and/or E For Tracy Test Employee	Before Ratings Rating Approval
		My Team's Evaluations View all
		ACTIVE EVALUATIONS
		1 1 0 0 Draft Before Ratings Rating Approval

2. To add content to "Goals, Professional Development, Additional Duties/Assignments" that you discussed with your direct report, click "+Add Goals", then "New Goal".

Add/Edit Content Task Due Date: Wed, Oct 25, 2023		Goals, Profession ADD ITEMS BY SELECTI	nal Development, Additional Duties/Assignments NG "~GOAL", THEN "NEW GOAL". You may use this section to add professional goals luty assignment to work towards, or promotional rank the deputy aspires to).
Employee: Tracy Test Employee			nt activity(ies) (for example: training, courses, certifications, community involvement, e coming year, and any additional duties/assignments the deputy would like to
2nd Test Position		From Goal Library	
Department: DEPARTMENT OF ADMINISTR		From Position From Class Specification	+ Add Goa
Valuation: Sheriff's Annual 2024 Perform	Performance Factors - RI REQUIRED: At the end of the perform performance factor to enter a rating. (From Development Plan	or must click on each
Evaluation Due Date: Sun, Dec 31, 2023	Items	New Goal	Actions
Submit Content	Appearance - Grooming, Pers	sonal Hvgie Uniform and ac	cessories maintained and worn in compliance with Div ×

- a) Enter the Goal or professional development or extra duty assignment title.
- b) Select the goal category.
- c) Enter in a **Description** (optional, although this is a good place to document the details).
- d) To enter an additional goal, select "Save and Add Another" until you have created the last goal.
- e) Upon creating the last goal, instead select "Save".

NEOGOV 🐸 Perfor	📡 Add Goal	Cancel Save and Add Another Save
Employee: Tracy Test Employee Position:	Pields are required. Goal Name Goal Due Date Category Select one	
Test Position Department: Department for testing only Evaluation: 2019 Annual Evaluation Evaluation Due Date: Frt, Dec 31, 2021 C Submit Content	Description C ADDITIONAL SETTINGS	 ★ It is not necessary to enter a "Goal Due Date" in the date field; instead, you can describe timeline and/or goal due date in the description section.

3. You will not be making any changes to the "Performance Factors" sections as those have been established by department leadership based upon your department's accreditation needs.

4. Select "Submit Content". A confirmation message will appear; select the appropriate option.

dd/Edit Content sk Due Date:	 						
hu, Oct 19, 2023		Items	Description	Actions			
TT Employee: Tracy Test Employee		Extra duty at	Sheriff Tester would like to begin doing extra duty assignments at xxx	∠ ×			
Position: 2nd Test Position	:	Documentation/Writing Class	Deputy Tester would like to take a writing class to improve document	∠ ×			
Department: DEPARTMENT OF ADMINISTR# Evaluation: Sheriff's Annual 2023 Perform	NARRATIVE SECTION I TEXT ONLY Performance Factors - REQUIRED: At the end of the performance appraisal cycle, the supervisor must click on each performance factor to enter rating. Comments are optional.						
Evaluation Due Date:		Items	Description	Actions			
Sun, Dec 31, 2023		Appearance - Grooming, Personal Hygie	Uniform and accessories maintained and worn in compliance with Div	×			
Submit Content	::	Attitude/Relationship with Public & Co-w	Interest: likes most phases of his work. Reasonably conscientious abo	×			

Once completed, please alert your direct report that you have completed entering content and s/he now needs to sign-in to NeoGov to acknowledge the content by signing-off.



QUICK GUIDE - COMPLETING AN INTERIM CHECK-IN FOR YOUR DIRECT REPORTS

About halfway through your direct report's performance review cycle, you will receive an email notification that it is time to contact him/her to schedule a check-in meeting to discuss the progress made toward accomplishing goals. Once you have met to discuss the status, you will need to (1) acknowledge the meeting in NEOGOV and then (2) complete the check-in form.

,	TIP	
If you need to	make changes/edits to your direct report's performance revi	ew after
having your inte	erim check-in meeting, refer to the final "Quick Guide" (page 2	22) withir
	this guide, "Editing a Review"	

1. Once you have met, to mark the meeting task as completed, log-in to NeoGov and select "Performance" on the left menu:

NEOGOV Dashboard	d ∨ Q Search	
TJ (TRACY JOINSON HUMAN RESOURCES ANALYST III (GENERAL) DEPARTMENT OF ADMINISTRATION My Profile	Dashboard Dashboard My Onboarding	
 ▲ Dashboard □ Tasks @ □ Ashboard 	My Tasks <u>View All Tasks (100+)</u>	People <u>View Team</u> MY MANAGER
	OVERALL STATUS	JW JENNIFER WILSON
E Recruiting	116	MY DIRECT REPORTS
Reports	Overdue	HH HRTest2 HRTest2 254 Overdue Tasks
Ø Settings		SS Sansa Stark 254 Overdue Tasks
	TACVC	NA NEOCOL Admin 116 Overdue Tasks



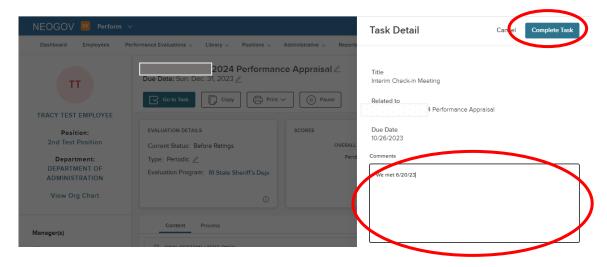
2. Then "Meet with Employee to Discuss Interim Check-in" from the "My Tasks" section:

JSE TJ (TRACY JOINSON HUMAN RESOURCES ANALYST III (GENERAL)	Performance Overview My Evaluations My Team's Evaluations		
DEPARTMENT OF ADMINISTRATION	My Tasks	My Team's Evalu	ations View all
Dashboard Tasks 100-	GENERAL Due 10/01/23	0 1	0 1
王 Tasks W	TE Interim Check-in Meeting	Draft Before Ratings	Rating Approval
	For Tracy Test Employee • 2023 Performance Develo		
Recruiting		OVERDUE TASKS	
III Reports		For all evaluations in all status	<u>es</u> ~
Settings			Approve and Sign (1)

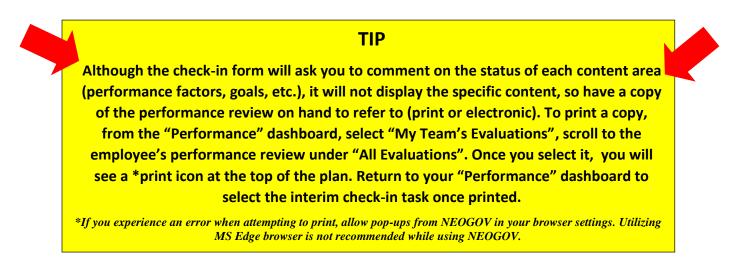
3. On the next screen (within the employee's performance review), select "Go to Task":

Dashboard Employees	Performance Evaluations \checkmark Library \checkmark Positions \checkmark Administra	ative ~ Reports ~ 🟥 +
TT	Due Date: Sun. Dec. 31, 2023 🖉	Cancel
	Go to Task	II) Pause
TRACY TEST EMPLOYEE		
Position:	EVALUATION DETAILS	EMPLOYEE DETAILS
2nd Test Position	Current Status: Before Ratings	Position: 2nd Test Position
Department:	Type: Periodic 🖉	Department: DEPARTMENT OF ADMINISTRATION
DEPARTMENT OF ADMINISTRATION	Evaluation Program: Sample Performance Developmen	. Division: Human Resources
View Org Chart	0	0

4. A fly-out will appear. Add any comments as needed and select "Complete Task".

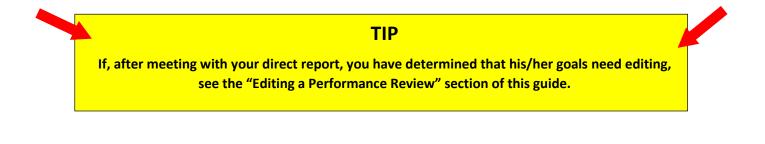


5. This task will be immediately replaced by the second step in the process, completing the interim checkin **form**. This is a two-step process for you- the supervisor.



4. After this meeting, you must complete the "Interim Check-In Review Form". There are two possibilities for entering the content, if you are doing so immediately after acknowledging the meeting, you will see the "Check-In" box from within the employee's performance review:

Dashboard Employees	Performance Evaluations v Library v Positions v Administrative	✓ Reports ✓ ① + ⊙
TT TRACY TEST EMPLOYEE	Due Date: Sun. Dec. 31, 2023 🖉	use
Position: 2nd Test Position	EVALUATION DETAILS Current Status: Before Ratings	EMPLOYEE DETAILS Position: 2nd Test Position
Department: DEPARTMENT OF ADMINISTRATION	Type: Periodic 🖉 Evaluation Program: Sample Performance	Department: DEPARTMENT OF ADMINISTRATION Division: Human Resources
View Org Chart	Content Process	©
Manager(s)		



Alternatively, if you acknowledged the meeting previously and are returning to NeoGov, you will see the task ("Interim Check-In") on your "Performance" dashboard.

a) Select "Interim Check-In" from "My Tasks":

TRACY JOINSON	Overview My Evaluations M	ly Team's Evaluations				
HUMAN RESOURCES ANALYST III (GENERAL)						
DEPARTMENT OF ADMINISTRATION My Profile	My Tasks		i My	Team's Evalua	tions	View all
♠ Dashboard			ACTIVE EV	ALUATIONS		
\Xi Tasks 🚥	CHECK IN a	Due 10/01/23	0	1	0	1
器 People	E Interim Check-In		Draft	Before Ratings	Rating	Approval
<u> </u>	For Trany Test Employee 2023	Desferre Develop				
🖺 Recruiting			OVERDUE			
Reports			For all eval	uations in <u>all statuses</u>	<u>s</u> ~	
Ø Settings						Approve and Sign (1)

a) A fly-out appears with the **Check-In** questions (refer to the "TIP" above regarding viewing the specific content for each area- goals, success factors, professional development).

b) Once you have addressed all content areas, select "**Publish**" in the upper right corner.

Sheriff's Annual 2023 Performance Appraisal Evaluation Check-In for Tracy Test Employee						Close	Publish
* Pields are required.	•	e 🗎	earch Feedback Entries				
This check-in will be viewable by both task assignee and employee prior to releasing the evaluation.	L	Filters:	Author: Myself	~		Date: Past 12 Months	~
Quetton 1 Mid-cycle Check-In •	L			No Journal Er	ntries four	rd.	
Please provide an update regarding progress in achieving the performance factors: Appearance - personal, health & physical fitness; Attitude with co- workers, supervisor and public; Dependability; Initiative; Interpretandi Salita; Judgmert: decision making-common series; Leadership Supervisory qualities & ability; Enforcement tactors; Knowledge of public do division policies & procedures; Doperation(are/maintenance of division equipment; Work habits: effective, efficient, safe; Quality; Quantity of work; Written communication/eport writing;	l						
B <i>i</i> <u>U</u> A: ₹ ₹ ¶: co <u>C</u> ⊞ ∽ ~ :							
Type something	l						
	l						
	L						
Press Alt - FI0 to move to the toolbar. Press ALT - 0 for Help.	L						
Ouestion 2 Goals, Professional Development, Additional Duties/Assignments •	l						
Please provide a mid-cycle report on how your direct report is doing with the goals set at the beginning of the cycle related to these items							
B i U A: ≓ ऱ ≒ ¶: ∞ ⊆ C ⊞ ∽ ~ :							
Type somehing							
	•						
1							

You should now alert your direct report(s) that you have completed the interim check-in form so s/he now needs to do the same.

QUICK GUIDE – END OF YEAR FINAL REVIEW

At the end of the performance review cycle, the final review process begins. The first step is the **employee self-rating**. Once this step is completed by your direct report(s), you will receive notification from NEOGOV that s/he has done so and it is time for you to complete your final review.

1. Upon notification, navigate to your NEOGOV dashboard and select "Performance" from the left menu.

NEOGOV 👪	Dashboard $\vee Q$ Search for employees or positions		Give Feedback 🕖 TRACY JOINSON 🗸
TJ (Dashboard Ay Onboarding	eck Out the NEOGOV Mobile App	
HUMAN RESOURCES ANALYST III (GENER DEPARTMENT OF ADMINISTRATION			
My Profile	My Tasks Vie	ew All Tasks (100+)	View Team
1 Dashboard		MY MANAGER	
Ξ Tasks 🤓	OVERALL STATUS	DEBORAH DAWSON	
몹 People		MY DIRECT REPORTS	
Performance	113	4 MY DIRECT REPORTS	
Recruiting	Overdue	Due Later HRTest2 HRTest2	229 Overdue Tasks
Reports		Sansa Stark	229 Overdue Tasks
Settings	TASKS	NA NEOGOV Admin	111 Overdue Tasks
		Tracy 2nd Test Employee	
	D ONBOARD . FORM	newhire3 newhire3	
	EM Sign off on the Temp Appt. Form	Due 09/09/20	

2. On the Performance page, you will see all tasks related to performance evaluations, select the rating task for your direct report(s):

NEOGOV 👪 D	ashboard v Q Search for employees or positions		Give Feedback	7) TRACY JOINSON 🗸
TJ (TRACY JOINSON MAN RESOURCES ANALYST III (GENER DEPARTMENT OF ADMINISTRATION	Performance Overview My Evaluations My Team's Evaluations			
My Profile	My Tasks	My Team's Evaluations	3	View all
▲ Dashboard E Tasks ●	📩 RATING Due Monday	ACTIVE EVALUATIONS		
문 People <u>Performance</u>	TT Rating For Tracy Test Employee's ze Apprai For Tracy Test Employee • erformance Appraisal	O O Draft Before Ratings	1 Reting	O Approval
Reports		OVERDUE TASKS For all evaluations in <u>all statuses</u> ~		
		O Overdue		

- 3. The link redirects to the rating form.
 - a. To leave the rating form and return to the "evaluation detail" page, select "Go to Evaluation Details"
 - b. To view the contents of the various sections, click the specific section name to the left. Note that required rating areas have an alert symbol. If you entered goals/professional development/extra duty information for the employee, these should also now be rated.
 - c. To view the criteria for each of the three levels of the rating scale for each **Performance Factor**, in the "Notes & Attachments" section, download the "Performance Factors Ratings Defined" document:

Employees Performance Evaluation	ns 🗸 Library 🗸 Reports 🗸	± + ⊡
< Go to Evaluation Details a		Overall Rating Not Available Submit Evaluation
TT Tracy Test Employee 2ND TEST POSITION	I 2024 Performance Appraisal	
SECTIONS	Notes & Attachments	🖨 Print
Notes & Attachments		
Goals, Professional Development, Additional	Performance Factors Ratings Defined 3-level.pdf	
Duties/Assignments		
Performance Factors -	Supervisor powerpoint.pdf	
Goals, Professional Development, Extra Duty	Non-supervisor powerpoint.pdf	
Overall Rating		
Summary	P NEOGOV Perform - Unified - Deputy Supervisor User Guide 2023.pdf	

4. To rate an item, (1) select the section name and then (2) an item *within* a section:

Employees Performan	ce Evaluations	· Library ~ Reports ~	•
✓ Go to Evaluation Details		Overall Rating Not Available Submit Evaluation	
TT 3 est Employ	oyee	2024 Performance Appraisal	1
SECTIONS	(«)	GOAL SECTION I PERFORMANCE (3 LEVELS)	
Notes & Attachments	1	Performance Factors - REQUIRED: At the end of the performance appraisal cycle, the supervisor must click on each performance factor to enter a rating. Comments are	
Goals, Professional optional.			
Additional Duties/Assignments		Appearance - Grooming, Personal Hygiene and Physical Fitness	
Performance Factors	0	6	
Goals, Professional Development, Extra Duty	~	Attitude/Relationship with Public & Co-workers	
Overall Rating	0	Dependability	
Summary		I no comment	

- 5. Notice the red alert symbols \triangle indicating that the section must be completed before moving forward with the process. Again, if you entered goals/professional development/extra duty information for the direct report, these should also now be rated.
- 6. To leave the rating area and return to the evaluation detail page, select (3) "Go to evaluation details"

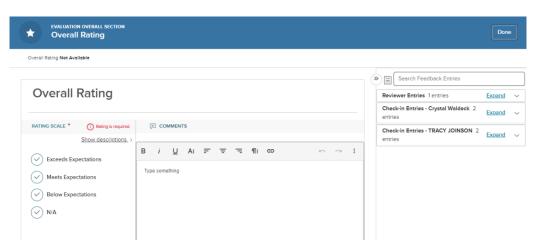
7. Upon selecting the item name to be rated, the rating card fly-out appears:

Performance Factors	-	Next > Done
	Overall Rating Not Available	c
	ersonal Hygiene and Physical Fitness n in compliance with Division policy. Overall personal hygiene, grooming, neatness and is appropriate for the assignment.	Search Feedback Entries Reviewer Entries 1 entries Expand ~
* Fields are required.		Check-In Entries - Tracy 2nd Test Employee 2 entries Expand
RATING SCALE * A Rating is required	E COMMENTS B i U A: F F F F ¶: GĐ ▷ ~ :	Check-In Entries - Crystal Waldeck 2 entries ~ Expand
Exceeds Expectations Meets Expectations	. Type something	
Below Expectations N/A	Ъ	

- 1. The "Feedback Entries" appear on the right side of the rating card. If available, you see Check-In Entries (from the interim check-in), and "Reviewer Entries" (your direct report's self-rating).
- You see a Rating Scale; to view a description of each rating value, select the "Show descriptions" link and an informational flyout appears. Again, for a more in-depth explanation of each rating *as it applies to the specific performance factor*, you can review the "Performance Factors Ratings Defined" document in the "Notes & Attachments" section. If the comment box is outlined in red, comments are required.
- 3. Select your rating and type any text into the **Comments** box as desired. If a comment is required, the box is highlighted in red. While rating, the system auto saves all progress made. If needed, you may exit out of the rating card and resume rating at a later time.
- 4. To move to the next rating item, click "Next" in the top right corner.
- 6. Select "**To Overall**" to move to the next required section, or if you need to review an earlier rating, select "**Prev**"

Goals, Professional Development, Additional Duties/Assign					< Prev	To Overall >	Don	ie
Overall Rating Not Available								
				»e] Search Feedb	ack Entries		
Extra Duty at				Rev	viewer Entries 1 e	entries	Expand	\sim
Crystal would like to take on extra duty assignments related to					eck-in Entries - Co ries	rystal Waldeck 2	<u>Expand</u>	~
					eck-in Entries - Ti ries	RACY JOINSON 2	Expand	~
B <i>i</i> <u>U</u> A: = = = ¶: G⊃	3	~	:					

7. The final rating is your *overall* rating of the employee's performance over the past year. Select your rating and enter any comments if desired; if comments are required, the comment box will be outlined in red. Select "Done" when finished.



- 8. Once all required ratings and/or comments are complete, select the "**Submit Evaluation**" button in the top right corner.
- 9. To print the current state of the review for the meeting with your direct report to go over your ratings, select the "Summary" section on the "evaluation detail" page, and then select "Print Current State".

Employees Performance	Evaluations	Library V Reports V		<u></u> ش + (
			Overall Rating Meets Expe	Submit Evaluation				
TT Tracy Test Employe 2ND TEST POSITION	ee (2024 Perf	ormance Appraisal	Print Current State				
SECTIONS				Expand all cards $ \sim $				
Notes & Attachments		GOAL SECTION COMPLETION RATE (3 L	EVELS)					
Goals, Professional Development, Additional Duties/Assignments	~	ADD ITEMS BY SELECTING "+GOAL", assignment to work towards, or prom certifications, community involvemen	Goals, Professional Development, Additional Duties/Assignments ADD ITEMS BY SELECTING "+GOAL", THEN "NEW GOAL". You may use this section to add professional goals (for example a specific duty assignment to work towards, or promotional rank the deputy aspires to), professional development activity(ies) (for example: training, courses, certifications, community involvement, mentorships, etc.), for the coming year, and any additional duties/assignments the deputy would like to					
Performance Factors -	~	undertake.						
Overall Rating	~	Writing class	EDUTY Tracy took the writing class and report writing	>				
Summary								
		Extra duty	Deputy Tracy started doing extra duty at xxxx and will	>				
		GOAL SECTION PERFORMANCE (3 LEVE	15)					



 After submitting, you will get a confirmation message. Once the review is submitted changes can no longer be made at this point without the assistance of HR. <u>If further changes are needed, click</u> <u>"Cancel"</u>. Otherwise, select "Continue".



DO NOT UTILIZE THE "Go to Task" immediately after completing your rating as you have not held the meeting yet- which is the next task/step in the process.

Once you have completed the final rating, you must meet with your direct report to:

- a) Discuss the results of the annual review just completed.
- b) Discuss the level of future performance expected, the rating criteria, and/or goals for the next review period.
- c) Provided career counseling relative to potential advancement, specialized assignments, and training needs.

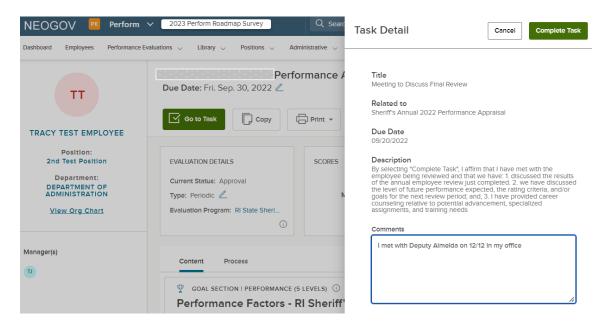


QUICK GUIDE – Final Meeting and Sign-off – Your Final Step

Once you hold the meeting with the employee, it is time for you to acknowledge the final review meeting and sign-off on the final version. This is also the time when you make changes to your ratings.

- LOGOV Dashboard ыме нееараск Q Performance TJ (My Team's Evaluations Overview My Evaluations TRACY JOINSON IMAN RESOLIRCES ANALYST III (GENER DEPARTMENT OF ADMINISTRATION My Profile My Tasks D My Team's Evaluations View all Dashboard GENERAL Due Tomorrow \Xi Tasks 🚥 ACTIVE EVALUATIONS Meeting to Discuss Final Review 0 品 People 0 0 1 For Tracy Test Employee 1 2022 F Rating Draf Before Ratings E Recruiting I Reports OVERDUE TASKS For all evaluations in all statuses ~
- 1. Select "Performance" from the left menu of your dashboard. Click the **Meeting** task from the task list.

 By selecting "Complete Task", you are affirming that you met with the employee being reviewed and that you have: 1. discussed the results of the annual employee review just completed, 2. discussed the level of future performance expected, the rating criteria, and/or goals for the next review period; and 3. you have provided career counseling relative to potential advancement, specialized assignments, and training needs.



3. This is *immediately* followed by your final signature task.

ishboard Employees Performance	ce Evaluations 🗸 Library 🗸 Positions 🗸 Administrative 🗸 Reports 🗸	+ 🕒
тт	Performance Appraisal ∠ Due Date: Fri. Sep. 30, 2022 ∠	Cancel
RACY TEST EMPLOYEE	Approve & Sign Copy	
Position:		
	TIP! make changes to the performance review, select " Deny " in the	

4. The approval/signature page displays with the full performance review details:

NEOGOV	Dasnboard				C Search		Hacy lest ou	регизот
Employees	Performance Evaluations 🗸	Library 🗸	Reports ~				Û	+ (
Approval	Form					1	Go to Evaluation De	etails >
	Tracy Test Employe 2nd Test Position	e		evaluation name 2024 Performance Appraisal	due date Sun. Dec. 31, 2023	Approve & Sign	C X	
Ratings Su	a			Overall Rating Meets Expectations				
Π	Tracy Test Employee 2nd Test Position			Overall Rating Meets Expectation	ons			
Π	Tracy Test Supervisor Sample Position	,		Overall Rating Meets Expectatio	ons			
SECTIONS						Col	lapse All Sections	^
Goals, Profes	sional De nt,		I COMPLETION RATE (Collapse Section	
Additional Du	ties/Assignments			velopment, Additio				
Performance	Factors - RI Sheriff's	duty assignme	ent to work towards,	AL", I HEN "NEW GOAL". You me or promotional rank the deput mmunity involvement, mentors	y aspires to), professional d	ofessional goals (for example a sp evelopment activity(ies) (for examp ear _ and any additional	ecific ole:	

- a) "Rating Summary": displays all raters (you and your direct report)
- b) You can navigate through the various **Sections** by clicking on the specific section name.
- c) <u>To make changes, select "Deny" to re-open the rating task.</u> Once denied you may make changes to your ratings. Once re-submitted, all subsequent steps, are re-triggered. Otherwise, select "Approve & Sign".

Once you select the **sign** button, a fly-out appears.

4. Enter in any comments, sign and submit. The system will create an electronic signature for you, but if you'd prefer to create your own signature with your mouse, click "Draw Signature" underneath the signature line.

mments	
frite comment here	
ease sign your name below	
Your signature certifies that you have contents with the employee and the opportunity to comment.	re reviewed and discussed the employee was offered the
Your signature certifies that you have contents with the employee and the opportunity to comment.	re reviewed and discussed the employee was offered the Dervisor

Congratulations! You have now completed *your* very last step in the current cycle and the performance review will be archived in the NEOGOV system.

It is now time for your direct report to 1) also acknowledge the final meeting, and 2) to sign-off to acknowledge awareness that your ratings are available for viewing. S/he may elect to also enter comments and may request further review if s/he does not agree with the final ratings. If this latter option is chosen by the employee, s/he is instructed to contact you via email. S/he will receive an email notification that these steps are due, however it may be more timely for you to alert him/her that you have completed your steps and it time for him/her to now due the same.

Once your direct report signs to acknowledge the meeting and your ratings, you will receive an email notification that the process is complete.

You may review it at any time in the future by going into the employee's profile under the "People"/"My Direct Reports" section of your *NEOGOV* dashboard:

1. Select the employee from your list:

Dashboard		Check Out the NEOGOV M	tobile App	
Dashboard	My Onboarding			
🖾 My Tasks		View Ali Tasks (100+)	People	View T
OVERALL STATUS			MY MANAGER	
	113	4	MY DIRECT REPORTS	
	Overdue	Due Later	HRTest2 HRTest2	229 Overdue Task
			Sansa Stark	229 Overdue Task
TASKS			MA NEOGOV Admin	111 Overdue Tasks
			Tracy 2nd Test Employee	
ONBOARD - FO	DRM		newhire3 newhire3	

2. Click on "Performance" in the employee's top menu:

NEOGOV 👪	Dashboard \vee Q Search for employees or posi	tions			Give Feedback	TRACY JOINSON	~
TJ TRACY JOINSON HUMAN RESOURCES ANALYST III (GENER. DEPARTMENT OF ADMINISTRATION My Profile	People / Tracy's Profile TT Tracy Test Employ 2nd Test Position DEPARTMENT OF ADMINISTRATION Job Talent Performa	_					
♠ Dashboard	Job						
몶 People 및 Performance	🐵 General Info		🖨 Posit	ion			
Recruiting	Employee # 11		Position		d Test Position		
Ø Settings	Active (Employee Status) Yes Address 111 Main Str	eet	Position S Departme		/13/2021	TRATION	

- 3. You will need to change the drop-down menu from "Active" to "Completed".
- 4. Select the performance appraisal link to view the full contents.

NEOGOV 👪	Dashboard V Q Search for employees or positions	Give Feedback TJ TRACY JOINSON
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Reports	Performance Evaluations Active Active Active Active Active Active Active	
() Settings	Current	



QUICK GUIDE - EDITING A PERFORANCE DEVELOPMENT PLAN

Occasionally, an employee's goals, extra duty, and/or professional development activities will need to be changed during the performance review cycle (i.e., employee transfers into your unit, new assignment, reorganization, etc.). In this case, you will need to edit the review form to reflect the employee's new responsibilities or the department's new priorities.

1. To do so, navigate to your *Performance* dashboard and click on the employee's *current* performance development plan under "My Team's Evaluations".

NEOGOV 👪 Dash	board 🗸 Q Search			Give Feedback TJ TRACY JOINSON V
JI C TRACY JOINSON	Performance	Team's Evaluations		
HUMAN RESOURCES ANALYST III (GENERAL) DEPARTMENT OF ADMINISTRATION <u>My Profile</u>	My Team's Evaluation	us (2)		
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몶 People				
Performance	1 Sort ∨ = Filters	~		Q Search by Employee or Evaluation name
() Settings	2022 Performance Der		Tracy Test Employee	O
	2023 Performance Der Due Sundøy, December 3		Tracy Test Employee	O

2. To edit the review, you will need to put it into a "draft" status. To do so, click "Pause".

Dashboard Employees	Performance Evaluations v Library v Positions v Administrative v	ー Reports ー ① 十
TT TRACY TEST EMPLOYEE	2023 Performance Development Plan Due Date: Sun. Dec. 31, 2023 Copy	Cancel
Position: 2nd Test Position Department: DEPARTMENT OF	EVALUATION DETAILS Current Status: Approval Type: Periodic 2 Evaluation Program: Sample Performance Developmen	EMPLOYEE DETAILS Position: 2nd Test Position Department: DEPARTMENT OF ADMINISTRATION Division: Human Resources
ADMINISTRATION View Org Chart	0	0
anager(s)	Content Process	

3. Click "Continue" on the pop-up screen:

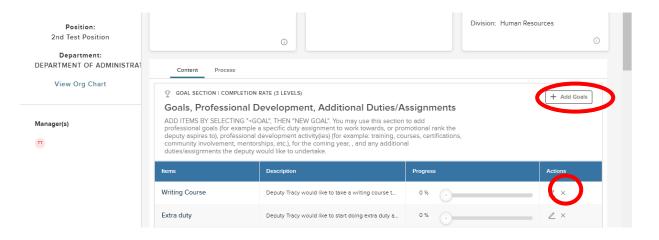
Pause Evaluation

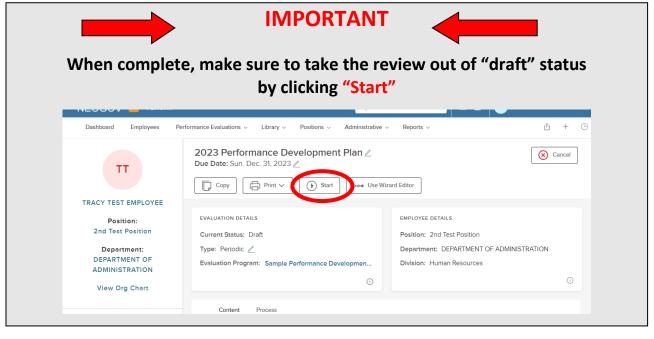
You are about to place this evaluation into Draft status, and Process will be paused.

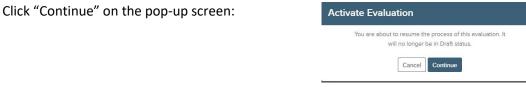


IMPORTANT — You may *not* remove any of the "performance factors" from the list; you may only edit/change/delete the goals, professional development and additional duties/assignments content.

1. To add new content, follow the original "Adding" process ("+Goal", then "New Goal"). To edit *existing* goals/extra duty, click on the pencil icon to the right of the content, edit the content, and click "Save".







NEOGOV OVERVIEW

Navigating the Dashboard

Upon logging into *NEOGOV*, you arrive at your **Dashboard**. The dashboard is a central location from which all tasks can be completed in the system.

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HUMAN RESOURCES ANALYST III (GENER DEPARTMENT OF ADMINISTRATION					
<u>My Profile</u>	🗐 My Tasks	View All Tasks (100+)	People 4	View Team	
A Dashboard			MY MANAGER		
🗄 Tasks 👳	OVERALL STATUS		DEBORAH DAWSON		
몶 People					
Performance 2	113	4	MY DIRECT REPORTS		
Recruiting	Overdue	Due Later	HRTest2 HRTest2	229 Overdue Tasks	
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Settings	TASKS	3	NEOGOV Admin	111 Overdue Tasks	
			Tracy 2nd Test Employee		
	ONBOARD - FORM		N newhire3 newhire3		
	EM Sign off on the Temp App		Tracy Test Employee		

- 1. Dashboard Icon clicking here will return you to the dashboard from whichever screen you are on
- 2. **Dashboard Menu:** You may or may not see the following options depending on which NEOGOV modules you have access to:
 - a. Dashboard returns you to your dashboard
 - b. Tasks will bring you to a page with a filterable list of all your tasks
 - c. **People** a page that displays you're an org. chart of your reporting structure
 - d. Performance a page with helpful links related to performance reviews
 - e. **Recruiting** this menu item will only appear if you have "Hiring Manager" or higher access in NEOGOV
 - f. Reports various reports display depending on your access level in NEOGOV
- 3. "My Tasks": Contains all tasks requiring your action
 - a. Color-coded boxes located within this section can be used to filter the various task types
- 4. "People" indicates all of your direct reports and your supervisor
- 5. Your Name: Access your NEOGOV profile, update your password, and sign out

My Tasks

Any tasks that require your action appear in "**My Tasks**"; on this page, the tasks are not limited to performance evaluations, but depending on your role, such as if you are a designated "Hiring Manger" in NEOGOV, all tasks will be listed on this page. You can filter by "Product" to narrow the results, or you can use the "Performance" (left) menu instead.

NEOGOV Dashboard	I ∨ Q Search for employees or positions	Give Feedback		SON 🗸
	To Do (100+) Completed (194)			
JMAN RESOURCES ANALYST III (GENER DEPARTMENT OF ADMINISTRATION <u>My Profile</u>	(i) Only up to a 100 tasks can be displayed at a time. Complete tasks	to load more.		
♠ Dashboard	114		3	
🗄 Tasks 🚥	Overdue		Due This Week	
몲 People				
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n Reports		Q Search		
Settings	〒 For Whom ∨			
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People Menu

This page will display all your direct reports. You can click the name of the employee to be redirected to his/her *Talent Profile* page. Additionally, if the employee has any overdue tasks, you can click into the light red highlighted "Overdue Tasks" in his/her talent box and the list of overdue tasks will display. If there is a discrepancy in your direct reports list, please contact the Performance Development Unit in HR at <u>DOA.performancedev@hr.ri.gov</u>

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	Actions 🗸	Actions 🗸
	230 Overdue Tasks	
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Performance Menu

By selecting the "Performance" menu on the left, you will be brought to all activities related to performance evaluations.

- 1. Any tasks related to performance evaluations that require your action appear in "**My Tasks**". To **complete a task**, select the task link to be re-directed to the task.
- 2. The **"My Team's Evaluations"** box provides a status grouping of all of your tasks, including any overdue tasks. You can select each colored status box and the overdue indicator to be brought to those tasks specifically.

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My Profile	My Tasks	🗘 My Team's Evaluations 🗸 v	'lew all
Tasks 🚥	APPROVAL Due Thursday	ACTIVE EVALUATIONS	
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Performance		Draft Before Ratings Rating Approv	'al
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III Reports		OVERDUE TASKS For all evaluations in <u>all statuses</u> ~	
Settings		Overdue	



3. **My Evaluation** – a link to your own current evaluation (if any) with a status bar that displays where it is in the process. You can change the status drop-down box to "completed" to view any of your own past evaluations (if any).

NECCOV Dasnboa	ra V C Search for employees or positions	
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E Recruiting		
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4. **"My Team's Evaluations**" displays all active evaluations for your direct reports with a clickable link to each as well as a color-coded category box for each task status type.

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